Welcome information



Introductory information to help you settle in the UK and get to know Yorkshire.

How can I access services in the UK?

An online welcome guide for BNO status holders, published by the UK government and available in English and Cantonese,

contains information about:

- accessing public services, such as registering with a GP and applying for a National Insurance Number
- understanding life in the UK – how to rent or buy a house, set up a business or apply for a school place for your children

Education

Open University offers a number of free courses that can be accessed online. Courses cover a wide range of subjects, from English skills for life and supporting children's mental health and well-being, to the importance of interpersonal skills and planning a better future.

Prince's Trust is a charity helping young people up to the age of 30 get into jobs, education and training, including setting up their own business. Support is free and available across the UK. For more information, see the Prince's Trust 'Opportunities near me' page, call 0800 842 842 or use the Princes Trust online chat.

Employment

National Career Advice provide free tailored information, advice and guidance to help individuals to make decisions on learning, training and work. To speak to career adviser in your area, call on 0800 100 900 or use National Career Advice's online chat.

Health

How to use the National Health Service (NHS) - video in Cantonese

Doctors of the World have published a guide to the NHS in Traditional Chinese.

The Moved to the UK Immunisation leaflet is also available in Traditional Chinese.

You do not need proof of address or immigration status to register with a GP (a doctor or 'general practitioner') who is usually the first contact if you have a health problem. Find your local GP.

Resources for accessing health services Find information on accessing health services from our ‘drop-in’ session on 1st December 2021, including slides and a recording of the presentation.

Registering Covid-19 vaccines Individuals can now book an appointment at one of a limited number of vaccination centres to record their vaccinations from outside of the UK. See how to tell the NHS about coronavirus (COVID-19) vaccinations you've had abroad.

This service is only available to people who have had the following jabs, it **does not** cover other vaccines, for example Sinovac

- Oxford/AstraZeneca (Vaxzevria)
- Pfizer/BioNTech (Comirnaty)
- Johnson & Johnson (Janssen)
- Moderna (Spikevax)

There are two vaccinations centres in Yorkshire and Humber located in Leeds and Sheffield. If you have problems booking online, you can book an appointment by ringing 119.

Housing

Housing Rights gives more information about people's rights when looking for a home, based on their immigration status. It includes legal rights renters have and how to ensure you are treated fairly when renting privately.

For more information about private housing, check out:

- Private housing - presentations from our drop-in session. Information in English and Cantonese.
- Frequently asked questions about private housing.

Other sources of information

There are a number of organisations offering support on a national and regional level, covering wellbeing support, advice (including immigration support), and more. Visit our Support in Yorkshire and Humber page to find out more.

You can also re-watch our drop-in session on support in Yorkshire and Humber.

How can I access services in Yorkshire and Humber?

Help with finding work or setting up a business

For local help with finding jobs, writing a CV and interview practice, contact organisations providing employment support through Building Better Opportunities funding:

Leeds City Region (Leeds, Bradford, Wakefield, Calderdale, Kirklees, York, Harrogate, Selby, Skipton)

Sheffield City Region (Barnsley, Doncaster, Rotherham and Sheffield)

York, North Yorkshire and East Riding

Humber (Hull, East Riding, North Lincolnshire, North East Lincolnshire)

Support with setting up business: Ad:Venture is for people who are planning to start, or have started a new business with high growth potential, and have been trading for less than 3 years. It is open for people who live in Leeds, Bradford, Calderdale (Halifax), Kirklees (Huddersfield, Dewsbury), Wakefield, York and Harrogate, Selby and Craven (Skipton). The Ad:Venture

registration form is here.

Resources for employment Here you can find resources from our employment ‘drop-in’ session on 17 November 2021.

English Classes

If you'd like to find English classes near you, visit the Learning English website. Some are free for everyone, while others might have tighter funding restrictions. A BNO visa holder cannot access free English classes or any courses that are funded through the Adult Education Budget. However, for those over 19, a local authority (council) can cover the cost of learning English for up to £800 per person. Please contact Ewa at Migration Yorkshire for more details.

Resources

The ‘To Whom It May Concern’ letter was drafted to help those BNOs who encounter problems with opening a bank account, obtaining housing, and accessing employment. It aims to help front line staff to better understand the rights of those on the BNO route.

To whom it may concern letter (Cantonese and English).pdf

Source URL: *https://www.migrationyorkshire.org.uk/welcome-information*